



November 13, 2024

Re: **IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER SERVICE LINES**

Dear Customer:

THIS IS NOT AN EMERGENCY. Your water is safe to drink and meets federal and state drinking water standards.

The U.S. EPA requires all water systems to determine what materials are in use. You are receiving this mandatory Public Notification because we were unable to verify your service line materials by the October 16, 2024 deadline. Your property is currently cataloged as “Lead Status Unknown” until we can inspect your service line. We anticipate identifying your service line by the end of 2024.

You may have already received an orange-colored notice on your door – please check it to see if your service line was inventoried or if you need to schedule a date for us to come verify your line. You may view your service line material on our website at <https://www.sunnyslopewatercompany.com>. Please look for “Lead and Copper” under the Services tab.

The following wording is the specific potential health risk language required in the annual Consumer Confidence Report and this Public Notice:

Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can cause new learning and behavior problems or exacerbate existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these adverse health effects. Adults can have increased risks of heart disease, high blood pressure, kidney or nervous system problems.

If, and ONLY IF, we determine that your service materials contain lead or is “galvanized requiring replacement”, we will notify you within 24 hours and discuss options to replace your service line. The best short-term treatment for lead in water is to flush your pipes for a few minutes if they have not been used for six (6) hours or longer before drinking, and to use only cold water for cooking and drinking. The water is safe for daily use, such as bathing, washing clothes/other items, flushing toilets, or watering plants. However, if you still have health concerns from potential lead exposure in your

drinking water, there are point-of-use (POU) devices that can be used on your drinking water taps to provide an additional barrier of protection. A list of these residential treatment devices can be found at: https://www.waterboards.ca.gov/drinking_water/certlic/device/watertreatmentdevices.html.

If you have health issues concerning the consumption of this water, you may wish to consult your health care provider. Sunny Slope Water Company routinely monitors the system for lead and the most recent sample results were all ND (“non-detect”). The action level for lead in drinking water is 0.015 milligrams per liter (mg/L) or 15 micrograms per liter (µg/L).

Otherwise, if you wish to test the water quality yourself (at your expense), you may look up the State Water Board’s Environmental Laboratory Accreditation Program’s map of laboratories at: https://www.waterboards.ca.gov/drinking_water/certlic/labs/.

Please contact us if you have any questions or concerns. Additionally, please reach out if your service line has been incorrectly categorized, if you find information about your service line, or if you plan to alter or replace your service line.

Please translate notice or talk to someone who understands - Translation is also available at the office and company website:

<https://www.sunnyslopedwatercompany.com/unknown-material-notices>

Por favor, traduzca este aviso o hable con alguien que lo entienda. La traducción también está disponible en la oficina y en el sitio web de la empresa aquí:

<https://www.sunnyslopedwatercompany.com/unknown-material-notices>

请翻译此通知或与懂得的人交谈。翻译也可以在办公室和公司网站上获取，网址如下

<https://www.sunnyslopedwatercompany.com/unknown-material-notices>

Thank you for your attention and cooperation!

Sincerely,

CARRIE CHAN
WATER QUALITY
SUNNY SLOPE WATER COMPANY
State Water System Number CA1910157

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